

**COMPLAINT FORM**

DATE:

**CLIENT'S DATA:**

Name and Surname:

address indicated in Purchase Offer:

email:

telephone:

**PRODUCT:**

date of purchase:

name of the product:

Order number ID:

date of receiving the package:

quantity of defective products:                      pieces, price for piece:

total value of defective products:

**DEFECT DESCRIPTION:**

date of defect discovery:

**CLIENT'S REQUEST:**

- replacement with new product
- return the money
- return the money if the replacement is impossible

**INFORMATION REGARDING RETURNING MONEY:**

- bank account from which money has been sent
- different bank account\*

\*nr of bank account:

Client's signature